

Michael J. Banach, MD • Steven N. Truong, MD • Lawrence Y. Ho, MD
Paul S. Baker, MD • Maxwell S. Stem, MD

Welcome to our practice! We look forward to the opportunity to serve you.

Your appointment:

Day: _____ **Date:** ____/____/____ **Time:** ____:____AM PM

Location: ☐ Camp Hill ☐ Hershey ☐ Lancaster ☐ State College ☐ York

Physician: ☐ Banach ☐ Truong ☐ Ho ☐ Baker ☐ Stem

Prior to your appointment:

- Someone from our office may call you to pre-register you. This is done in advance of your appointment to expedite your first visit with us.

During this call, our staff may ask you to verify or provide the following information:

- Address and phone number
- Insurance information
- Current medications, including dosages
- Medical history
- If you do not receive a call, you can expedite your visit by completing the enclosed paperwork.

The Day of your appointment:

- Your first visit with us may last **1-3 hours** depending on your need for special testing or procedures. We make every attempt to see patients in a timely manner, but unforeseen emergencies may cause a delay.

Continue →

CAMP HILL

220 Grandview Ave.
Suite 200
Camp Hill, PA 17011
717.761.8688

HERSHEY

1249 Cocoa Ave.
Suite 104
Hershey, PA 17033
717.533.3937

STATE COLLEGE

2525 Green Tech Dr.
Suite A
State College, PA 16803
814.238.8232

YORK

1600 Sixth Ave.
Suite 112
York, PA 17403
717.846.1718

LANCASTER

2170 Noll Dr.
Suite 400
Lancaster, PA 17603
717.205.4020



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- Please arrive 15 minutes before your scheduled appointment time and bring the following with you for your appointment:
 - New patient paperwork you have completed.
 - Notes that you have hand-carried from your referring doctor's office.
 - Prior approval from your primary care doctor if required by your insurance company
 - Medication list including dosages and frequency of use
 - Insurance cards
 - Sunglasses and a driver if needed. Your pupils will be dilated for our examination.
- If you belong to one of the health insurance companies we participate with, we will bill covered services to them and wait for payment from the insurance company. It is our expectation you will pay your co-payment and/or visit charges as required by your insurance at the time of your appointment.
 - If you are uninsured or have insurance coverage by a plan with which we are non-participating, full payment is due at the time of service. For your convenience, we accept cash, checks, American Express, Visa, Mastercard and Discover.

If you have any questions concerning your appointment or our participation with your health insurance plan, please feel free to call us at **(800)633-8688**. We look forward to meeting you and assisting with your medical care.

Sincerely,

Pennsylvania Retina Specialists

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