

Michael J. Banach, MD • Steven N. Truong, MD • Lawrence Y. Ho, MD
Paul S. Baker, MD • Maxwell S. Stem, MD • Marissa L. Wedel, MD

Welcome to our practice! We look forward to the opportunity to serve you.

Your appointment:

Day: _____ **Date:** ____/____/____ **Time:** ____:____ AM PM

Location: Camp Hill Hershey Lancaster State College York

Physician: Banach Truong Ho Baker Stem Wedel

Prior to your appointment:

- Someone from our office may call you to pre-register you. This is done in advance of your appointment to expedite your first visit with us.

During this call, our staff may ask you to verify or provide the following information:

- Address and phone number
- Insurance information
- Current medications, including dosages
- Medical history
- If you do not receive a call, you can expedite your visit by completing the enclosed paperwork.

The Day of your appointment:

- Your first visit with us may last **1-3 hours** depending on your need for special testing or procedures. We make every attempt to see patients in a timely manner, but unforeseen emergencies may cause a delay.

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- Please arrive 15 minutes before your scheduled appointment time and bring the following with you for your appointment:
 - New patient paperwork you have completed.
 - Notes that you have hand-carried from your referring doctor's office.
 - Prior approval from your primary care doctor if required by your insurance company
 - Medication list including dosages and frequency of use
 - Insurance cards
 - Sunglasses and a driver if needed. Your pupils will be dilated for our examination.
- If you belong to one of the health insurance companies we participate with, we will bill covered services to them and wait for payment from the insurance company. It is our expectation you will pay your co-payment and/or visit charges as required by your insurance at the time of your appointment.
 - If you are uninsured or have insurance coverage by a plan with which we are non-participating, full payment is due at the time of service. For your convenience, we accept cash, checks, American Express, Visa, Mastercard and Discover.

If you have any questions concerning your appointment or our participation with your health insurance plan, please feel free to call us at **(800)633-8688**. We look forward to meeting you and assisting with your medical care.

Sincerely,

Pennsylvania Retina Specialists